

Guide to register for Your Say Noosa



Registration is not mandatory, however we encourage you to register as it allows you to access the full consultation process (in particular the discussions forums). You will also receive email of consultations open for community feedback that interests you.

You can contact our [Community Engagement Team](#) should you have any concerns.

To register:

1. Click the “Register to get involved” link from the top right hand side of the screen. Fields marked with an asterisk are mandatory and therefore must be completed.
2. Choose a login name. The login name will appear for any feedback you provide to us. If you prefer to keep your anonymity, choose a unique login name that will not personally identify you.
3. Enter your email address. Your email address is used to verify that you are a genuine user and to also keep you updated with our community engagement activities.
4. Create a secure password. It is recommended that your password consists of a combination of upper/lower case letters and numbers to minimise the risk of your account being compromised.
5. Type in your suburb. We use this to identify participants from various locations.
6. Indicate your gender.
7. Enter your birth year. There might be consultations where it’s only appropriate that we target males aged between 25 and 35. We use this data to target specific age groups.
8. Indicate whether you are a Noosa Council ratepayer by selecting yes or no.
9. Tell us how you participate in the Noosa region by selecting the check boxes that apply to you. This is an optional question and will help us gain an understanding about who you are.
10. What are your main areas of interest? We can contact you when an opportunity arises in your nominated area/s of interest.
11. Read through the Terms of Use and Privacy Policy before clicking on the check box.
12. Click on the “Submit” button to register your details.

A verification email will be sent to your email account. Click on the link in the email to activate account.





Registration - Frequently Asked Questions

Q. How does being a registered user benefit me?

A. As a registered user you can:

- be informed early of any new community engagement activities
- you don't miss an opportunity to have your say on community issues
- participate in Discussion Forums
- receive emails of community engagement activities that specifically relate to your nominated 'areas of interest'
- contribute in a meaningful way to the improvement of your community.

Q. I've forgotten my password and/or my username. What should I do?

A. After clicking on the "Sign In" link:

- click on the "Forgot your password?" link under the "Register" button
- type in your email address and click on "Continue"
- You will receive a password reset email which will direct you to reset your password.

Q. I signed up but didn't receive the activation email. What should I do?

A. There are a few reasons this might have happened:

- check your email spam folder. The email may have gone into your spam folder
- your email service provider may have a strong firewall that is blocking the activation email
- you may have typed your email address incorrectly
- if you did not receive your activation email then send an email to admin@bangthetable.com. They will investigate your login details and activate your account for you.

